

ACCESS STATEMENT

Access Statement for Bank House Farm Caravan and Camping Park, Mill Lane, Hulme End, Buxton Derbyshire SK17 0EX

Introduction

We are a small, quiet, family-run caravan and camping site located in the southern part of the Peak District National Park. We are an ideal base for exploring the beautiful surrounding countryside. A warm and friendly welcome awaits you from Wayne and his team who run the park.

Pre-Arrival

- Online booking is available to check availability and make a booking. Any queries can be made by phone or email.
- Access Statement is available on the website, at reception or sent on request
- The 442 bus services between Ashbourne's and Buxton is approx. 50 metres from the main site entrance. See link here for timetable.
<https://www.highpeakbuses.com/bus-services/442/>
- The X71 service runs between Sheffield, Chesterfield, various stops in Derbyshire and via Hulme End Visitor Centre through to Alton Towers. See the timetable here:
<https://irpdn.multiscreensite.com/8ad37f44/files/uploaded/X71%20%281%29.pdf>
- Moorlands Connect bus service is a door to door bus service connecting villages throughout Staffordshire and is a 'Dial a Ride' service. For more information click here:
[https://www.staffordshire.gov.uk/Transport/buses/Dial-a-ride /connect/MoorlandsConnect.aspx](https://www.staffordshire.gov.uk/Transport/buses/Dial-a-ride/connect/MoorlandsConnect.aspx)
To book a ride the app can be downloaded or call 01335 342 951.
- Local Taxi's can be pre booked in advance
- Nearest towns are Ashbourne, Leek or Buxton, each approx.. 9 miles away
- Nearest public house serving meals is The Manifold Inn opposite the main site entrance
- We have a shop at reception that sells essentials, including milk, eggs etc fresh local produce at high season, wines, beers and bottled gas
- At reception we hold details of local taxi firms, doctors, vets etc
- On arrival we give out information on the site, important telephone numbers etc. This is also displayed in the pot wash area.

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Arrival and Car Parking Facilities

- Arrival to the site to check in is via the main entrance opposite the Manifold Inn. Follow the signs for parking upon arrival. The main access track is stoned and leads to a short stay car park area. Follow the signs up the steep stoned path and up 3 steps to reception.
- The reception and area around the toilet/shower facilities is lit at night.
- The reception hours are on the door. In an emergency and if reception is closed, ring the bell at reception for assistance from the wardens.
- Arrival time is between 2pm and 8pm. Departure is by 12 noon.

Reception

- Reception is open seven days a week during the season. Hours of opening are on the door.
- The shop is at reception. The hours of opening are on the door.
- A step threshold leads into reception. The floor is finished in a non slip vinyl.

Public Areas

- Pot wash, laundry area with washing machine and driers, fridge /freezers are located in the lean-to wooden barn. This area is accessed via 3 steps. The floor is concrete.
- Heated toilet/shower blocks – these are accessed via a stepped threshold and have non slip floor tiling.

Public WCs

- The toilet blocks are located close to Reception and shop.
- There are six WC's and six showers in the female block and five WC's, three urinals and five showers in the male block opposite.
- There is a separate family room which has a wc, wash hand basin, baby change station and shower cubicle. This has to be pre booked.
- There is a hand dryer and two soap dispensers in each of the toilet/shower facilities
- There is a shaver socket in the male facility and two hair dryers in the female facility.
- The toilet and shower facilities have a tiled nonslip floor with underfloor heating, coat hooks on the back of doors, a small shelf in each shower cubicle and lighting where required. The lighting operates on movement sensors.

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Laundry

- Washing up area has six sinks with hot and cold taps, a sink for hand washing clothes.
- There is a washing machine and two tumble dryers that require cash and tokens to operate. Tokens can be bought from the shop.
- Lighting operates on movement sensors.

Shop

- We have a shop selling essentials including bottled gas. The shop is licensed and sells wines and beers. At high season the shop has fresh produce
- All prices are displayed
- The shop is in the reception which is situated opposite the toilet/shower facilities.

Outdoor Facilities

- The site is on the banks of the river Manifold and is undulating following the natural terrain.
- There is a dog walking area in the field beyond the end of the track on the main site.
- There is a turning circle at the end of the track with a water point and grey waste motorhome point.
- There is a separate playing area in the field at the end of the track on the main site.

Touring Facilities

- There are three camping areas; the main site by the river, this is primarily hardstanding's with a grass area at the side and 16 amp hook ups. Some of the pitches are positioned by the river bank.
- The Top Field is located at the top of the site and there is a short walk down a hill to reception, shop and toilet /shower facilities. These are grass pitches with 10 amp hook ups.
- The Meadowfield is sited across the road on a separate field. This area is not pitched out and is grass pitches only. Some of the pitches are positioned by the river bank. There is a short walk along Mill Lane (this is an unlit road), over the bridge and into the main campsite to reach reception and toilet/shower facilities.
- Cars can be parked on the pitch

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- All camping areas have a water tap at the entrance to each area
- There is also a water tap outside the pot wash
- There is a skip for waste at the main entrance to the site. There are designated waste points for bagged waste to be left in each camping area for collection by site management. Food waste bins only are sited in the pot wash.
- Grey water can be disposed of by the toilet blocks at the designated point outside the female wc's.
- There is a grey waste drive over point for Motorhomes in the turning circle
- There is a Chemical toilet disposal point situated adjacent to the grey waste point outside the female wc's near reception
- Two large double door fridge/freezers are situated in the pot wash area provided for campers use.

Additional Information

- Dogs are allowed on site and must be kept under control and cleaned up after at all times. Bins are provided across the site for dog waste.
- We allow camp fires as long as they are sited off the ground and in one of our fire pits that can be hired at reception.
- We do not allow use of firewood not purchased from site
- We are a family site and do not allow large groups
- No smoking is allowed in the toilet/shower areas, pot wash or reception/shop.
- As we live on site all emergency calls can be made from reception
- Internet/WiFi is available free of charge for browsing on the main site and Top Field. This is a courtesy service we offer and we are not responsible for its reliability.

Address: Bank House Farm Caravan and Camping , Mill Lane Hulme End Buxton Derbyshire SK17 0EX

Telephone: 01298 687333

Email: bankhousecampsite@gmail.com

Website: www.bankhousefarmcamping.co.uk

Season: We are open from 1 March to 31 October (this can be subject to extreme weather conditions)

Hours of operation: Shop hours are displayed on the door

Local public transport numbers: Available from reception

We look forward to welcoming you.